

## Health & Well-Being Protocols Children's Hospital of Philadelphia

Our team remains passionately dedicated to providing a warm and attentive hospitality experience for the families of Children's Hospital of Philadelphia and have implemented additional measures to ensure a comfortable and healthy environment for



### On-Site Experience

Guestroom floor dedicated to families of Children's Hospital of Philadelphia

Flexible check-in and check-out times

Touch tool for doors and handles

No fee cancellation policy

Self-cleaning sanitization elevator buttons

Welcome Bag for the whole family (includes notebook, bottled water, snacks, coloring book)

### Additional property features include:

Walking distance to CHOP

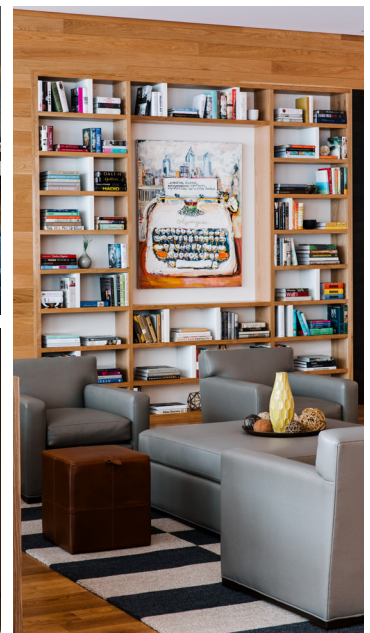
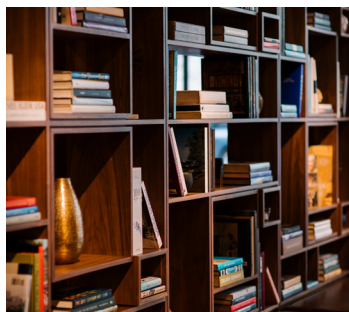
Valet parking available

Self-parking options in close proximity

### To make a reservation:

Contact us at [info.uc@studyhotels.com](mailto:info.uc@studyhotels.com) or 215.387.1400 and request the CHOP rate

Visit our website and use code "CHOP"



## Health & Well-Being Protocols

Our team is passionately dedicated to providing warm and attentive genuine hospitality, addressing each guest's individual needs with knowledge and inspiration that will enhance and personalize their experience.

We've implemented a range of new procedures and enhanced cleaning protocols with guidance from the Centers for Disease Control and Prevention (CDC) and local governments.



### Cleanliness

We have taken measures above and beyond our standard cleaning procedures using recommended cleaning agents from the CDC. Public areas and high touch surfaces are frequently disinfected, including the

Living Room, front desk, fitness center, room keys, elevator buttons, door handles, light switches, remote controls, thermostats, etc.

Hand sanitizing stations are accessible throughout and conveniently located at the front entrance, front desk, elevator banks, and meeting spaces.

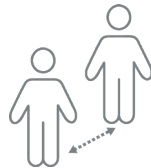
Your guestroom is yours during your stay. No one will enter unless there is an emergency situation. Guestrooms to remain unoccupied for a minimum of 48 hours before checking in a new guest.



### Personal Protection

Guests must wear face masks or coverings in common areas, including the Living

Room, elevators, and hallways. We will provide masks to guests who need one. Team Members are required to wear a face mask throughout the hotel.



### Distancing

Guests should practice physical distancing at all times by standing at least six feet away from one another. Floor decals are placed in high traffic areas, and signage in public spaces will remind our guests to maintain distancing. Public space layouts will be arranged to ensure appropriate distancing.

Elevator occupancy is reduced to 2 people maximum or one household. The fitness center will permit a maximum of 3 guests at one time.



### Contactless

We are using contactless options when available, including check-in & check-out and payment.



### Health

Guests who are feeling sick or experiencing symptoms associated with Covid-19 should not enter the hotel. Team Members receive a well-being check upon arriving to work.