

When and How to Contact the Platelet Disorders Program



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Call anytime your child is experiencing:

- Nose bleeds lasting more than 10 minutes despite holding continuous pressure
- Mouth/gum bleeding or blood blisters in the mouth (wet purpura/petechiae)
- Blood in urine or stool
- Bruises that are swollen or raised
- Any falls/accidents/injuries that involve the head or abdomen
- Headaches that do not get better after taking Tylenol or headaches that come with vision changes/vomiting

Platelet Disorder Program Main Number

215-590-3906: Available weekdays 8 a.m.–5 p.m.

Hematology Clinic Main Number

215-590-3437

Clinic Appointments

215-590-3535

Billing Inquiries

215-590-4179

For Urgent Concerns

For medical emergencies after 5 p.m. and on weekends and holidays, please call the main CHOP number at 215-590-1000 and ask for the hematologist on call.

MyCHOP Patient Portal

- MyCHOP offers patients secure online access to portions of their medical record.
- MyCHOP can be used for non-urgent matters such as requests for school forms and medication refills.
- You can access MyCHOP via the web or a mobile app at www.chop.edu/mychop.