



# Better Together

2012 Community Benefit Report



## Better Together 2012 Community Benefit Report

Dear Friends,

At The Children's Hospital of Philadelphia, we want to be more than the place where children come for world-renowned pediatric healthcare — although we're certainly proud of that description.

We also want to be the *people* who go out into the community, working in partnership with families and community groups to promote health and wellness among children. We listen to our neighbors and then offer expertise and services that align with a particular community's needs.

These communities may be in our West Philadelphia backyard or farther afield from Souderton, Pa., to Cape May, N.J. Our support comes in many, often-innovative forms: providing hands-on care in a clinic, consulting with community partners, educating families and local healthcare practitioners, sharing our resources, and mentoring young people, to name a few.

Our goal is always the same: A healthy future for each child.

This report gives you a brief look into many of our programs that benefit the community. (Details are available online; see Page 26 for links.) We couldn't succeed without our community partners — other nonprofits, government agencies and individuals who care as deeply about children as we do. Thank you for collaborating with us in the past and in the years to come as we look for even more ways to improve children's health.

A handwritten signature in black ink that reads "Steven M. Altschuler". The signature is fluid and cursive, written in a professional style.

**Steven M. Altschuler, M.D.**  
Chief Executive Officer  
The Children's Hospital of Philadelphia

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**On the cover: The CATIPIHLER program at CHOP's Center for Childhood Communication (see Page 20) helps children with hearing loss, like Connor, shown with his sister Kaylee.**

## Advocacy Training Builds Capacity



Bhutanese refugees Shankar and Mani Kumari Gurung (seated) brought their children, Ajay, 14, Deoki, 16, and Seesom, 3, to CHOP's Refugee Health Program.

Preparing the next generation of pediatric physicians, nurses and other clinicians to be advocates for their patients, in addition to treating their medical needs, is a core value at Children's Hospital. The programs below present the perfect opportunity for trainees to share their knowledge and meet the needs of children in the communities around CHOP.

- A visit to CHOP's **Refugee Health Program** is often the first time children new to the area, after being relocated by the United Nations High Commissioner for Refugees, have ever had a complete physical. The physicians who staff the weekly clinic have become experts in diseases from Bhutan and Nepal, home to the majority of the 117 refugees treated in 2012. They also work to connect families with primary care and social services to guide them toward healthy development.
- The **Community Pediatrics and Advocacy Training Program** gives residents opportunities to work with the community in the areas of health, education and advocacy. Projects in 2012 included developing a health curriculum for fifth graders at Penn Alexander School, helping young adults with special healthcare needs transition into adulthood and partnering with the Philadelphia Fire Department to deliver pediatric continuing education for paramedics.



- 2012 projects from the **Community Nursing Advocacy Fellowship** included creating a weekly health discussion group for West Philly teens; developing guidelines for providers at Puentes de Salud, a clinic in South Philadelphia serving the Mexican immigrant population; and providing Early Head Start families with answers to health-related questions they asked during home visits. Fellows are a dependable source of volunteers for the Homeless Health Initiative's CHOP Nights in West Philadelphia shelters.

Sally Poliwoda, B.S.N., R.N., Community Nursing Advocacy Fellowship coordinator, checks 2-year-old Craig's height at People's Emergency Shelter.

- **Leadership Education in Neurodevelopmental Disabilities** fellows partner with government agencies and community groups to improve services and resources for children with, or at risk for, neurodevelopmental disorders, including autism spectrum disorders. ■

## The Earlier, the Better

CHOP's **Early Head Start (EHS)** program helps low-income pregnant women and families in West Philadelphia develop skills they need to enhance their children's growth and development during the first three years of life. EHS also provides access to community resources that foster healthy, self-sufficient families and offers enrichment activities for children with disabilities.

CHOP's EHS program supports families through developmentally oriented home visits and parent-child play groups at the EHS center. In 2012, CHOP partnered with the Montgomery Early Learning Centers' Infant Friendship Early Learning Center to offer a daycare-based model as well.

CHOP was one of the first pediatric healthcare networks to adopt **Reach Out and Read**, a national program that prepares America's youngest children to succeed in school by partnering with doctors to prescribe books and encourage families to read together. Each year, CHOP's Reach Out and Read pediatricians and nurse practitioners distribute nearly 30,000 brand-new books to families in need with children ages 6 months through 5 years. ■



Trude Haecker, M.D., who started Reach Out and Read at CHOP more than 15 years ago, shares books with sisters Marie, 2, (center) and Maryah, 1.

Each year, CHOP's Reach Out and Read pediatricians and nurse practitioners distribute nearly 30,000 brand-new books to children.

## Two Ways to Save Lives

To earn a living, Dominic McFadden, E.M.T.P., saves lives as a paramedic for Children’s Hospital, treating injured and gravely ill children in the Emergency Department.

In his free time, he saves lives in a different way: As the creator and director of the **Philadelphia Youth Music Program (PYMP)**, he gives at-risk, low-income youth and young adults a chance to learn the music business and, he hopes, learn they have a promising future.

“We want to point kids in the right direction — away from the crime and substance abuse they see every day in their neighborhoods — and show them that hard work and discipline can be a great start to their dreams,” says McFadden.

Children’s Hospital helped support PYMP with donations, including computers, which participants used to practice video editing and audio mixing. The program teaches kids about audio and video production, as well as writing and performing music.

PYMP is just one of several community programs CHOP supports with financial and programmatic resources. The Hospital also donated 500 U.S. Coast Guard-approved personal flotation devices to City of Philadelphia swimming pools, gave surplus computers to area schools and community groups, and employees participated in the Anti-Defamation League’s Walk Against Hate and the Gift of Life’s Dash for Organ and Tissue Donor Awareness. ■



CHOP’s Dominic McFadden (*top right*) uses his contacts in the music business to get singers like AmbLasha’ (*top left*) to work with students in the Philadelphia Youth Music Program. Even hip-hop star Jay Z (*above right*) stopped by to see students and pose with Knatosh Walter (*above left*) and McFadden.

# Preventing Infections, One Teen at a Time

Philadelphia’s rate of HIV/AIDS infection is among the highest in the nation, and CHOP is on the frontlines in the community, with education, testing and clinical care for at-risk youth.

The **Adolescent Initiative (AI)** integrates clinical care, research, training and prevention with culturally and developmentally appropriate education for adolescents at risk for or infected with HIV. Last year, AI served 163 HIV-infected youth and more than 3,000 high-risk HIV-negative youth, providing an array of services including outreach case management to link infected youth to comprehensive HIV care, primary care and other services. To reach even more students, AI also provides reproductive health education at Health Resource Centers in two high schools in West Philadelphia, through a grant from the Family Planning Council.

Children’s Hospital provides HIV counseling and testing services at several community settings including a secure youth detention facility and a homeless shelter for high-risk youth.

“We approach the kids with a no-shaming, no-judgment type of atmosphere,” says Jasmine Ogelsby, M.S.W., an AI caseworker. “We try to incorporate humor where it’s

appropriate to get the kids to loosen up and feel comfortable talking to us.”

The **Connect to Protect Project** of the Adolescent Trials Unit at CHOP collaborates with community agencies to research current risky behaviors and uses the data to develop new strategies to reduce the rate of new HIV infections.

To prevent unwanted pregnancies and reduce the spread of sexually transmitted infections, free and confidential family planning services are offered to adolescents at the Karabots Pediatric Care Center and CHOP Care Network Cobbs Creek office. ■

## Newly-diagnosed HIV Rates: Philadelphia Residents

Total new diagnoses		Number < 30 years old		
Year	HIV+	<13	13-19	20-29
2007	918	–	68	251
2008	921	10	64	255
2009	893	–	46	306
2010	729	–	42	217
2011	712	–	39	230

Source: Philadelphia Department of Public Health, AIDS Activities Coordinating Office



# Lightening the Load

Worry over whether a family can pay for the care a child receives at Children’s Hospital and in the CHOP Care Network can add anxiety to what may be an already stressful situation for the family.

The **Family Health Coverage Program** works with families to reduce that anxiety by assisting them in filling out Medicaid or Children’s Health Insurance Program (CHIP) applications so they can access government insurance. Family Health Coverage coordinators understand the intricacies of public programs, such as applying for secondary insurance based on a child’s medical diagnosis and not the family’s income.

The department counseled families of 1,293 patients in fiscal year 2012, helping more than 900 families apply for public insurance and assisting 400 families in requesting financial assistance from CHOP. Children’s Hospital distributed \$2,470,591 through its **Charity Care Program**, which evaluates applicants based on income, assets and financial needs and covers costs for families that qualify. Two-thirds of the 404 families requesting Charity Care from CHOP in 2012 received funds. ■



Family Health Coverage coordinators understand the intricacies of public programs, such as applying for secondary insurance.


# The Power of Information

## vaccine.chop.edu

Information from the **Vaccine Education Program** helps parents and professionals make informed decisions.

- vaccine mobile app
- videos
- printed materials
- e-newsletters
- speakers' programs

## poisoncontrol.chop.edu



The **Poison Control Center** provides free information for schools, agencies and families.

- brochures to download
- links to toxicology sites
- resources for professionals

Information is power, and the Vaccine Education Center and Poison Control Center at The Children's Hospital of Philadelphia widely and freely share information regionally and worldwide to help families make knowledgeable decisions for their children.

The **Vaccine Education Center (VEC)** provides complete and reliable information about vaccines to parents and healthcare professionals. Through its website (vaccine.chop.edu), videos, printed materials and speakers' programs, the information VEC provides is available to all members of the community. The center has also established the **Parents PACK** program, another resource to provide up-to-date information and answers to parents' questions about vaccines.

The **Poison Control Center at CHOP** is a regional poison control services provider, offering a 24-hour emergency hotline (**1-800-222-1222**) for poisoning incidents and poison information. The service has saved the lives of countless children — and provided invaluable information and comfort to families that call after their child has ingested a potentially dangerous toxin. The center is certified by the American Association of Poison Control Centers and serves callers from 23 counties throughout eastern Pennsylvania and Delaware at no charge. The center also serves as a resource for healthcare professionals, media outlets and government agencies. ■

# CHOP Sponsors Interns to Fill Health Careers Pipeline

Through work-related programs, Children’s Hospital seeks to fill positions now — and in the future — with adults and teens from the community.

In partnership with the University City District and the Philadelphia Youth Network’s **WorkReady** program, CHOP accepted high school students as summer interns to expose the teens to jobs in healthcare and to help them learn basic job skills. For six weeks, the youth spent Monday through Thursday at the Hospital and attended a **WorkReady** seminar on Fridays.

“We want them to have success — during their internships and in their careers — so we work to place them in positions with career potential and with solid mentors who will help them succeed,” says Kim Delaney, R.N., B.S.N., manager of the Nursing and Respiratory Career Center.

For the **CHOP Career Path Program**, young adults with chronic illnesses and disabilities are trained and placed into competitive positions at the Hospital and in other area businesses. They begin as interns, with the goal of being offered full-time employment.

In 2012, the success of Career Path earned CHOP recognition by the Pennsylvania Department of Labor and Industry as an “exemplary employer” of individuals with disabilities. ■



Both Justin Neitzke, *(standing)* and Charles Rawlings were interns in the **Career Path Program** before becoming employees at CHOP.

# Fighting Violence Against Children and in the Community



Pennsylvania Gov. Tom Corbett tapped Cindy Christian, M.D., to help reshape the state's laws that address child abuse and neglect.

In 2012, Cindy Christian, M.D., chair of **Child Abuse and Neglect Prevention** at Children's Hospital, served as a physician representative on a statewide task force that reviewed all current Pennsylvania laws on child abuse and made sweeping recommendations for reform.

Key task force recommendations: significantly change the statutory definition of child abuse; expand who is a "mandatory reporter" of abuse and mandate all reports go through the Department of Welfare's ChildLine system; create a robust system to track all cases of abuse; create interdisciplinary investigative teams with a dedicated funding stream; and develop specific training for law enforcement personnel, case workers and judges working with children who have been abused.

**Safe Place: The Center for Child Protection and Health** continues to provide comprehensive, accessible, quality healthcare to children who have been maltreated and those in substitute care. It is also one of the nation's most comprehensive programs to deal with these critical issues, providing resources to address the medical and psychosocial needs of children at risk.

### Physical



### Social



### Verbal



Cartoons are used in the **Friend to Friend** violence intervention program for girls.

CHOP has worked to lessen violence in the community through its leadership role in the **Philadelphia Collaborative Violence Prevention Center (PCVPC)**, which brings together academic institutions and community-based organizations to conduct research to discover which models of primary prevention programs for youth help reduce violence in West and Southwest Philadelphia communities.

Other CHOP programs that aim to decrease violence in the community are the **Violence Intervention Project (VIP)**, which assigns case managers to assault-injured youth seen in the Emergency Department or trauma unit, the **Friend to Friend Program** in Southwest Philadelphia schools, and the **Children and Moms Program (CAMP)**, which addresses domestic violence issues in families that visit CHOP's clinics. ■

### What Feeling is This?



Cartoons, along with role-playing and videos, help youth learn to recognize the feelings behind other kids' facial expressions and body language.

# A Smooth Transition to Adulthood



Inflammatory Bowel Disease patient Sara, now a college student, transitioned to adult care after 17 years as a patient at CHOP.

All teens can use a little help as they transition from pediatric healthcare to the adult medicine world. Those with chronic medical conditions or intellectual disabilities have a more complicated transition, and CHOP offers programs to prepare teens and their families for approaching adulthood.

CHOP's REACH (Rapport, Empowerment, Advocacy through Connections and Health), Transition to Adulthood Programs provide strategies to help these teens improve their life skills as they move toward college, employment and independence. Sessions focus on self-care, self-advocacy, transition to adult-oriented healthcare and learning about community resources.

Youth 15 to 19 years old who have suffered a traumatic brain injury (TBI) are encouraged to participate in CHOP's REACH for TBI program that addresses their specific needs.

Parents and children can access information on transition on CHOP's website at [www.chop.edu/transition](http://www.chop.edu/transition). Brochures for age ranges beginning at 5 years old are available. ■

# Protecting Kids of All Ages

Keeping kids safe is the goal of the multi-faceted **Kohl's Injury Prevention Program at CHOP**, which educates families about safety and provides protective equipment to help children avoid injury.

Through the **Safety Center at CHOP**, the **Kohl's Mobile Safety Center**, 10 community child safety seat inspection stations and many community events, CHOP is making a real difference in keeping kids safe. Last year, the program distributed more than \$150,000 worth of bike helmets, car seats, carbon monoxide alarms and home safety devices to parents of young children through the CHOP Care Network and Early Head Start program.

The **Center for Injury Research and Prevention** continued to share its findings with other researchers and the public: [www.teendriversource.org](http://www.teendriversource.org) presents the latest advances in teen driving safety; [www.AfterTheInjury.org](http://www.AfterTheInjury.org) helps parents with post-injury care and recovery if their child has suffered an injury; and [www.chop.edu/carseat](http://www.chop.edu/carseat) is a great resource for up-to-date information on car seat safety. ■



Top: The **Kohl's Mobile Safety Center** van brings information to families in their communities.

Above: Families are encouraged to stop by designated locations to have their child's car seat checked for proper positioning. Go to [www.chop.edu/carseat](http://www.chop.edu/carseat) for dates and locations.

# CHOP Ramps Up ‘Green’ Efforts for Benefit of the Environment

Children’s Hospital has added another “R” to the ecology mantra of reduce, reuse and recycle: recharge.

Arrays of solar panels popped up on the roofs of several CHOP buildings on its Main Campus in West Philadelphia and in the CHOP Care Network. Since the first panels were installed in 2012, CHOP produced 26.9 megawatt hours in solar energy. That amount of solar power offset 18.6 tons of carbon emissions, saving the equivalent of 2 acres of forest (which could have been consumed by more traditional energy sources).

“From a cost and stewardship perspective, solar energy really makes sense, and we look forward to having this program grow in the future,” says George Fishel, of CHOP’s Building Systems Operations.

CHOP continues its robust recycling program, expanding in 2012 to include composting trash from its cafeterias. Children’s Hospital collected an average of 7 tons of paper products and food scraps a month for composting by an outside firm.

“We’re well ahead of many other hospitals in reducing what we send



More solar panels will be added to these on the roof of the Northwest Tower of CHOP’s Main Building.

to landfills,” says Tyler Weaver, of CHOP’s Environmental Services. CHOP recycled or composted 45 percent of its waste in 2012. Four years ago the rate was 24 percent.

When Children’s Hospital renovates, other nonprofits benefit. Jim Cartin, CHOP’s lead carpenter, keeps an eye out for reusable items, and on his own time removes and delivers them to nonprofits. Old operating tables, sinks, cabinets and lab equipment go to animal shelters. Linens go to homeless shelters. With Cartin’s help, CHOP recycled more than 12.7 tons of outdated materials in 2012. ■



# EcoCHOP

Healthy Planet, Healthy Kids

The Children's Hospital of Philadelphia takes great care of kids.  
**We also take good care of the Earth!**



## RECYCLING

CHOP recycles cardboard, paper, plastics, aluminum, glass, confidential paper, wooden pallets, kitchen grease, oil, light bulbs, e-waste (such as used computers), batteries, scrap metal, mercury- and lead-containing items, pulse oximeters, shrink wrap, carpet, toner cartridges and construction waste (such as drywall, wood, concrete, metal).



## COMPOSTING

CHOP composts tons of food scraps and paper from the Ruth and Tristram Colket, Jr. Translational Research Building cafeteria, restrooms, and breakrooms and the Main Hospital Food Court.



## GIVING

CHOP donates excess supplies to hospitals and clinics in other countries and to nonprofits in need. Wheelchairs, walkers, beds, cabinets, laundry carts and many other items are collected. Animal shelters use worn sheets, towels, gowns and other linens for animal bedding or they are sent to a textile reprocessing plant and recycled.



## SHINING

Solar panels on CHOP's Main Campus generated enough energy in 2012 to power two stadiums for a day.

# Helping, Healing Each Other



Priya, at 14

“Our lives are so much richer for having met families like our own through the Pediatric Stroke Program’s support group.”

– Amita Russell, mother of patient Priya

When Amita Russell’s daughter Priya was diagnosed with a pediatric stroke at 6 months old, it was overwhelming for the whole family. One guiding hand during the 15 years since has been the **Pediatric Stroke Program’s Family Support Group**, which meets monthly so parents of children who’ve had strokes can learn from professionals — and from each other — how to help their children live full lives in the aftermath of stroke.

“Our lives are so much richer for having met families like our own through the Pediatric Stroke Program’s support group,” Amita says. “It felt like a huge weight was lifted off my shoulders to find people who really understood the daily struggles of parenting a child with a brain injury.”

The Pediatric Stroke Family Support Group is one of many such groups organized and facilitated by Children’s Hospital staff. Other groups support families whose children have diabetes, concussion, inflammatory bowel disease (IBD), traumatic brain injury, cleft lip and palate, sickle cell disease, and cancer.

There’s a Web-based chat group for moms who are carrying babies with known birth defects and the **Evenstar**



**Bereavement Program** to support parents and siblings after a child has died. There's even **Sibshops**, a group for siblings of patients with chronic/acute illnesses or disabilities, that meets every other month at the Hospital.

They are all part of CHOP's philosophy to treat the whole family and examples of its ever-expanding commitment to family-centered care. Parents and guardians who are supported to learn more about their child's condition and treatment are better prepared to participate in decision making and in helping their child reach the best outcome possible. ■



Top: The topic of one **Pediatric Stroke Family Support Group** meeting was Care Binders. Nathan and Matt, both 3, hold samples.

Above: The **Evenstar Bereavement Program** holds an annual candle lighting each December.

# Helping Here, There, Everywhere

CHOP's **Homeless Health Initiative (HHI)** is a volunteer health outreach program that represents a coordinated, multidisciplinary approach to the goal of helping at-risk children in shelters achieve optimal health and life potential, thereby breaking the cycles of homelessness and disenfranchisement. In addition to monthly medical and dental checkups at West Philadelphia shelters, HHI works in partnership with shelter families and staff, and community and city government stakeholders to collaborate and advocate for children experiencing homelessness. HHI has also continued to promote the trauma-informed Family Care Training Model locally and regionally. The expanding Operation CHOICES program gives families in shelters the opportunity to learn about nutrition and exercise and its impact on overall health and well-being.

The **Center for Childhood Communication's CATIPIHLER** (CHOP's Assessment and Treatment Implementation Program for Infants/Toddlers with Hearing Loss – Enhancement Rehabilitation) Program is an interdisciplinary, family-centered program for children with permanent hearing loss, from birth through kindergarten. In 2012, the program provided 194 educational consultations to families, 142 hours of outpatient health and behavior services for 75 families, 195 hours of individual and family psychotherapy, 60 psychosocial consultations to clinicians, parents and community professionals, 50 hours of training for clinicians, 10 trainings for professionals, and eight family workshops, including its second annual parent conference, attended by 90 family members. More than 170 children have received loaner hearing

## Operation CHOICES: Growing Numbers, Shrinking Waistlines

2009	2010	2011	2012
1 shelter	3 shelters	3 shelters	3 shelters
6 volunteers	42 volunteers	106 volunteers	139 volunteers
9 sessions	38 sessions	110 sessions	207 sessions
72 participants	202 participants	1,024 participants	1,599 participants



technology to date, with 66 systems currently in use.

The **Community Asthma Prevention Program (CAPP)** works closely with families who have children with asthma — about 25 percent of kids in Philadelphia are affected — to help them keep their asthma under control. Through its outreach program, CAPP visits homes to identify asthma triggers and suggest solutions, and educates school nurses how to best help children who may experience a flare-up while in school.

CHOP's **Global Health Program**, the humanitarian arm of the Hospital's International Medicine program, continued its collaborative efforts

**Global Health Allies** and health promoters with children in the barrios of Consuelo, Dominican Republic (from left): Maura Murphy, M.P.H., Ajoa Abrokwa, M.S.H.Ed., Merlin Ramirez, Yuly Espinal, Rosa Merlin Ramirez, Barbara Picard, C.R.N.P., and Nellie Gomez, R.N.

in the Dominican Republic, South Africa and Botswana. Last year, 26 CHOP physicians, nurses and other professionals participated in the Global Health Allies Program, which links CHOP staff with opportunities to improve the health of children in developing countries.

*continued >*



With the help of the **Children’s Intensive Emotional and Behavioral Program** and director Carl Wolfarth, Tyler, 10, changed his behavior – and his future.

< *continued*

**The Children’s Intensive Emotional and Behavioral Program (CIEBP)** provides comprehensive partial hospital services in a trauma-informed, behaviorally-based therapeutic setting for children between the ages of 5 and 12 at the CHOP Care Network Mays Landing, N.J., facility. CIEBP’s team designs individualized therapeutic interventions to assist children in accessing their learning potential, so they can be returned to and maintained in the least restrictive home and educational placements.

Approximately one in three children and adolescents between 2 and 19 years of age is overweight or obese according to the National Center for Health Statistics, and **CHOP’s Healthy Weight Program** helps children maintain or achieve a healthy weight and lifestyle. The Healthy Weight Program collaborates with community partners on initiatives related to healthy lifestyles as well as community-driven participatory research and advocacy programs.

**Youth Heart Watch (YHW)** worked toward its mission of eradicating sudden cardiac death in children with three screenings in 2012, in which 582 children were screened for conditions associated with sudden cardiac arrest. YHW screenings were held at Radnor High School, Cheltenham High School and in Carlisle, Pa.



The Center for Autism and Developmental Disabilities Research and Epidemiology (CADDRE), in collaboration with CHOP’s Center for Autism Research, studies the patterns, causes and effects of autism spectrum disorders (ASDs) and other developmental disabilities, in an effort to improve access to comprehensive, community-based, family-centered care for children with these disorders.

PolicyLab furthers its mission to inform program and policy changes through interdisciplinary research with the release of Evidence to Action briefs. One 2012 brief proposed that physicians integrate the SERIES paradigm of developmental screening — Screening, Early identification, Referral, Intake,

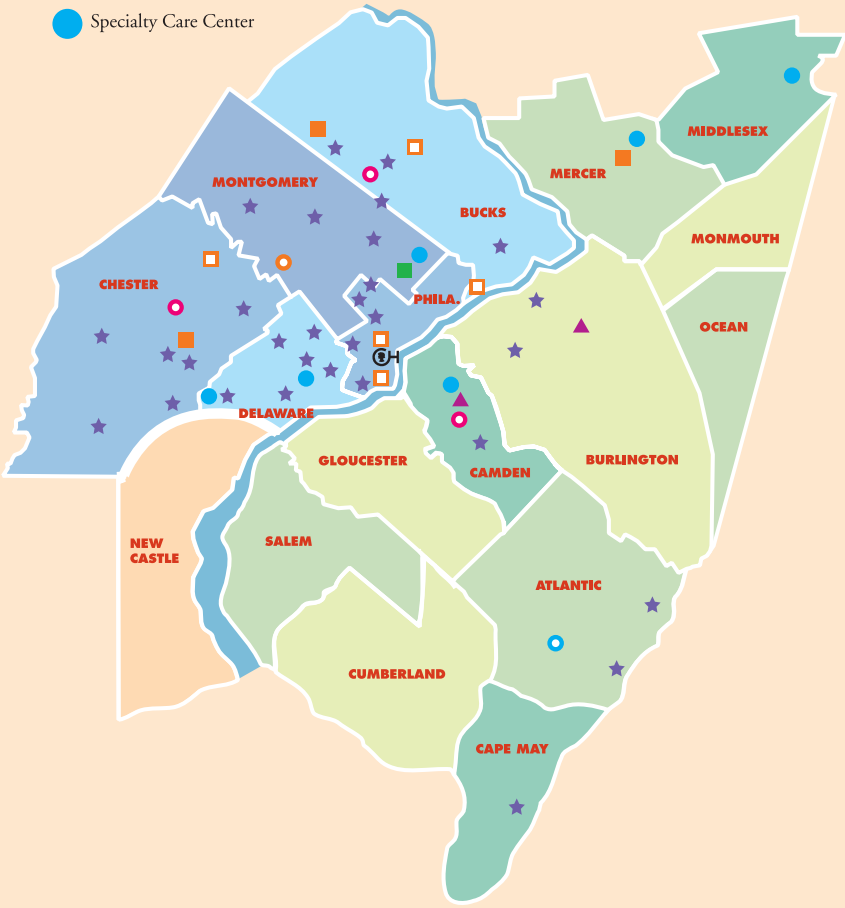
A goal of Youth Heart Watch is to prevent sudden cardiac death among children and adolescents by placing automated external defibrillators (AEDs) in schools, recreation centers and other public places.

Evaluation and Services — to more consistently identify children with developmental delays. In another, “Preventing Adolescent Pregnancy,” researchers reviewed evidence related to adolescent pregnancy prevention and suggested practical, data-driven actions for reducing pregnancy during adolescence. ■

# CHOP in Your Community

The CHOP Care Network brings the best in healthcare to your community. No matter where you live in southeastern Pennsylvania or southern New Jersey, our network is close to home and convenient.

-  CHOP Main Campus
-  CHOP Newborn Care
-  CHOP Pediatric Care
-  CHOP Newborn & Pediatric Care
-  Primary Care
-  Specialty Care Center
-  Specialty Care & After-Hours Urgent Care
-  Specialty Care & Surgery Center
-  Specialty Care Center & Home Care
-  CHOP at Virtua





# 2012 Financial Commitment to the Community\*

Category	Total
<b>Financial Assistance/Charity Care</b> <i>(cost of medical care services for families that qualify for CHOP's financial assistance policy)</i>	\$2,470,591
<b>Medicaid Programs</b> <i>(unreimbursed cost of Medicaid and other means-tested government health programs)</i>	\$122,984,783
<b>Community Health Improvement Services</b> <i>(community-based clinical services, health education, and support services focused on public health)</i>	\$7,255,456
<b>Health Professions Education</b> <i>(net costs incurred by CHOP to train health professionals, including pediatricians)</i>	\$58,274,395
<b>Subsidized Health Services</b> <i>(hospital-based clinical services provided at a financial loss to the organization)</i>	\$5,094,431
<b>Research</b> <i>(cost of studies that identify new treatments and cures)</i>	\$168,895,956
<b>Cash and In-kind Contributions</b> <i>(funds and goods provided to other organizations to provide community benefit)</i>	\$122,956
	<b>\$365,068,481</b>

In 2012, CHOP celebrated the groundbreaking for the **Nicholas and Athena Karabots Pediatric Care Center**, at 48th and Market streets, a 52,000-square-foot addition to the CHOP Care Network.



\*All financial data is for fiscal year July 1, 2011, through June 30, 2012. Note: This report includes amounts expended by The Children's Hospital of Philadelphia's hospital facilities, as reported on Schedule H of the IRS Form 990, and our controlled affiliates, including our physician practice plans which are not required to complete Schedule H. Accordingly, the values in this Community Benefit Report are greater than the amounts reported in the CHOP Schedule H, which applies only to our Hospital facilities. For questions or more information, please call CHOP's Office of Government Affairs, Community Relations & Advocacy at 267-426-6904.

## Program Contact List

### Adolescent Initiative

[www.chop.edu/adolescent-initiative](http://www.chop.edu/adolescent-initiative)  
215-590-4943

### CATIPIHLER

[www.chop.edu/communication](http://www.chop.edu/communication)  
215-590-7612

### Center for Injury Research and Prevention

[injury.research.chop.edu](http://injury.research.chop.edu)  
215-590-3118

### Center for Autism and Developmental Disabilities Research and Epidemiology

[bit.ly/caddresearch](http://bit.ly/caddresearch)  
1-855-516-0371

### Children's Intensive Emotional and Behavioral Program

[www.chop.edu/ciebp](http://www.chop.edu/ciebp)  
609-677-7850

### CHOP Career Path

[www.chop.edu/transition](http://www.chop.edu/transition)  
267-426-1316

### Community Asthma Prevention Program

[www.chop.edu/capp](http://www.chop.edu/capp)  
215-590-5261

### Community Nursing Advocacy Fellowship

215-590-3936

### Community Pediatrics and Advocacy Program

[www.chop.edu/cpap](http://www.chop.edu/cpap)  
215-590-0661

### Early Head Start

[www.chop.edu/earlyheadstart](http://www.chop.edu/earlyheadstart)  
267-425-9900

### Global Health Program

[www.chop.edu/globalhealth](http://www.chop.edu/globalhealth)  
267-426-9666

### Healthy Weight Program

[www.chop.edu/healthyweight](http://www.chop.edu/healthyweight)  
267-426-2782

### Homeless Health Initiative

[www.chop.edu/hhi](http://www.chop.edu/hhi)  
215-590-7646

### Kohl's Injury Prevention Program

[www.chop.edu/safekids](http://www.chop.edu/safekids)  
215-590-5437

### Leadership Education in Neurodevelopmental and Related Disabilities

[www.chop.edu/led](http://www.chop.edu/led)  
215-590-9154

### Philadelphia Collaborative Violence Prevention Center

[www.phillyviolenceprevention.org](http://www.phillyviolenceprevention.org)  
215-590-3118

### Poison Control Center

[www.chop.edu/poisoncontrol](http://www.chop.edu/poisoncontrol)  
215-590-2003



Homeless  
Health Initiative,  
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**PolicyLab**  
[policylab.us](http://policylab.us)  
267-426-5300

**REACH**  
[www.chop.edu/transition](http://www.chop.edu/transition)  
215-590-7444

**Reach Out and Read Program**  
[www.chop.edu/reachoutandread](http://www.chop.edu/reachoutandread)  
215-590-5989

**Refugee Health Program**  
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