

# CHOP Online Pediatric Education Network (OPEN)

## Frequently Asked Questions

### **What is CHOP OPEN?**

CHOP OPEN is an online learning platform geared towards healthcare professionals from around the world. This learning platform houses hundreds of medical educational courses delivered by CHOP faculty and practitioners. Topics within the learning catalog cover every division in our hospital including Cardiology, General Pediatrics, Infectious Disease and more.

### **How do I access CHOP OPEN?**

The quickest way to access the platform is by visiting [www.chop.edu/open](http://www.chop.edu/open). On that page, you can learn more about the platform and link directly to the login portal to create an account or login using an existing one.

### **Is CHOP OPEN free to use?**

Yes, CHOP OPEN is free to register and login to access our medical education courses. Unless a course is assigned a price, you may view the course for no charge at all. If an item does have a cost to access, you will be prompted to input credit card information using our built-in PayPal payment system.

### **Who is this learning platform for?**

This platform was created for international healthcare professionals and learners outside of CHOP. The content you'll find in CHOP OPEN are geared towards medical students, advanced practice providers and physicians of all career levels. The courses may be used to learn new techniques for providing care, or even to provide a refresher on a given topic.

### **Where do the courses come from?**

The courses and content you find on CHOP OPEN are delivered by CHOP faculty and practitioners. Some content was recorded at CHOP's Philadelphia campus,

while other content was provided by CHOP physicians in other parts of the world.

CHOP partners with the American Austrian Foundation (AAF) and the Open Medical Institute (OMI) to deliver 8 seminars a year in Salzburg, Austria. The courses presented at the seminars are recorded and uploaded to CHOP OPEN. To find out more about the AAF and OMI, visit [www.aaf-online.org](http://www.aaf-online.org).

**Do you offer Continuing Medical Education (CME) credits?**

We currently do not offer CME credits for any courses within CHOP OPEN. If this changes at any point, we will be sure to announce this to all learners.

**How up-to-date are the courses?**

As new courses are presented at teaching conferences organized by CHOP, the content is recorded and posted on CHOP OPEN. Any existing topics will be replaced by the most recent content. Every few years, certain topics are redelivered with updated information to ensure that the materials present revised statistics and information.

**I'm having trouble accessing CHOP OPEN on my mobile device. Am I doing something wrong?**

At this time, CHOP OPEN is not supported by a mobile platform. Please access the content using your desktop or laptop computer.

**What if I have a question about CHOP OPEN or a specific course?**

If you have any questions, comments, or concerns while accessing CHOP OPEN, please contact [chopopensupport@email.chop.edu](mailto:chopopensupport@email.chop.edu).